



## NextGate AUGMENT

REDUCE YOUR ORGANIZATION'S MOST ELUSIVE DUPLICATE RECORDS

### Challenge:

When it comes to accurate patient matching, there is no silver bullet. Even with the industry's best EMPI, the matching process for incomplete and stale records cannot always be fully automated.

### Solution:

Supplement those incomplete and stale records with **AUGMENT** and your NextGate EMPI will be one step closer to fully automating the patient matching process.

## What is AUGMENT?

AUGMENT is a unique cloud-based solution that combines the power of geocoding, third-party data and mobile application enablement to help your organization further reduce medical record duplication.

AUGMENT leverages newly available data streams to extend patient matching accuracy while enhancing workflow automation. Our solution will help your organization tackle healthcare's most elusive duplicates by automating a significant percentage of record matching that currently requires manual review.

### AUGMENT includes:

- ▶ **Location intelligence** to standardize and geocode address information in real-time. This ensures address information is consistently formatted to avoid duplicate record creation and data errors at the point of entry as well as identity fraud.
- ▶ **Third-party data** collected outside of the healthcare industry, including public record and credit bureau data, to help organizations build a more complete summary of each patient by correlating demographic elements that have changed over time, such as previous address and phone numbers.
- ▶ **Mobile application enablement** to streamline registration and allow patients to play a more active role in managing and updating their health record.

## How It Works

AUGMENT integrates complementary data into our market-leading EMPI from multiple well-defined sources. It is available to both cloud and on-premise EMPI customers.

### DID YOU KNOW?

**\$6B**

Annual cost to U.S. healthcare system due to inaccurate patient identification

**\$1.5M**

Cost incurred annually by hospitals due to inaccurate patient identification

Source: Black Book™ Research

## ABOUT NEXTGATE

NextGate's market-leading technology in patient and provider identification connects the healthcare ecosystem to provide a complete and accurate record of care across the enterprise. Involved in managing 300 million lives across the globe, NextGate's Enterprise Master Patient Index (EMPI) is deployed by the most successful health systems, hospitals and HIEs. We help organizations overcome the clinical, operational and financial challenges that result from duplicate records and fragmented information in healthcare for seamless data exchange, enhanced clinical decision-making, and better care collaboration. For more information, visit [www.NextGate.com](http://www.NextGate.com).