



## Cloud Services

Healthcare Industry's First Fully-Managed Enterprise Identity Matching Solution in the Cloud

### Challenge:

As healthcare organizations are tasked with improving the quality, safety and efficiency of care while reducing costs, it can seem like you're spending more time managing health IT systems than caring for your patients.

### Solution:

NextGate's enterprise identification solutions in the cloud connect your complex healthcare IT environment with a **fully managed and scalable**, SaaS platform that delivers an accurate, centralized view of patients and providers.

## WHY USE A MANAGED SERVICE PROVIDER (MSP)?

A managed service provider (MSP) continuously monitors, maintains, upgrades and optimizes their customer's software solutions to enhance system performance, security, stability and availability.

Leveraging the knowledge of an MSP allows for hands-off operation of your identity matching needs, without having to worry about the day-to-day maintenance, management and security of the system.

## What is NextGate's Cloud Services?

Our enterprise identity matching solutions connect patient and provider data across multiple disparate systems, sources and locations for a centralized record of care and reliable data exchange. We help healthcare organizations promote interoperability and overcome the clinical, operational and financial challenges that result from duplicate records and siloed systems to enable seamless data exchange, enhanced clinical decision-making and value-driven care.

Our affordable, fully-managed SaaS offering in the cloud includes:

- ▶ Market-leading EMPI for a longitudinal record of care
- ▶ Provider Registry to centralize and share provider information across your enterprise
- ▶ Relation Registry to connect patient-provider relationships across systems and locations

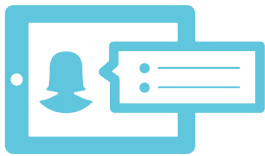
## How It Works

NextGate's Software as a Service (SaaS) offerings are hosted in a secure, HIPAA-compliant cloud platform, powered by Amazon Web Services (AWS). We have optimized our application stack for continuous high performance in the cloud, and it is designed to be highly available (HA) and resilient.

A full suite of ITIL-aligned processes and policies have been implemented around data governance and service management, ensuring the delivery of a seamless, secure and continuously improving operation.

## 24x7x365 Customer Support

Centered around a 24x7 Operations Center, our team utilizes state of the art modern monitoring tools to proactively identify and remediate issues on your solution. Leveraging automated alerting and self-healing mechanisms, combined with human intelligence and trend analysis, we provide you an always-on and consistently performant solution.



### Automated patient record management

NextGate's leading EMPI solution, designed specifically for healthcare's unique data and workflow requirements, correlates patient IDs across multiple and disparate systems.



### Best return on investment (ROI)

Improve your total cost of ownership (TCO) with a predictable subscription model, without sacrificing enterprise-wide data governance and patient record management capabilities.



### Fully secure and HIPAA-compliant

A cloud environment with 24x7 security monitoring and end-to-end encryption keeps sensitive personal health information (PHI) tightly secure and HIPAA-compliant.

## ITIL

The Information Technology Infrastructure Library (ITIL) contains a globally recognized set of best practices that are used to execute modern IT service management. Adoption of this framework ensures a consistent, repeatable and comprehensive managed service solution.

## CONTINUOUS IMPROVEMENT MODEL

With a continuous improvement model, you no longer have to worry about upgrading to a new version because your EMPI is always up-to-date with the most current version. Even better, it is continually monitored and optimized for accuracy.



### Evolve with healthcare's rapidly changing environment

The EMPI cloud solution scales with the industry, allowing organizations to adapt and handle emerging trends like wearables, telemedicine, and IoT.



### Improved integration and interoperability for better care

Our EMPI creates a single best record to ensure the right data, for the right patient, is available at the right time for improved patient safety and clinical decision-making.

## ABOUT **NEXTGATE**

NextGate is the leading provider of identity matching solutions that connect the healthcare ecosystem to help organizations promote interoperability and overcome the clinical, operational and financial challenges that result from duplicate records and siloed systems enabling seamless data exchange, enhanced clinical decision-making and value-driven care. **For more information, visit [www.NextGate.com](http://www.NextGate.com).**